

# IT That Supports Care

Simplifying healthcare IT with NinjaOne

ninjaOne®





## Healthcare runs *on trust*.

Patients trust clinicians, clinicians trust their systems, and everyone trusts that when they log in, their technology will work. When it doesn't, care slows down.

The organizations featured here weren't just trying to "modernize IT." They wanted calmer days, faster support, and fewer disruptions in an environment where every second matters. By uniting their IT operations, they replaced scattered tools and manual tasks with a more dependable system.

What follows are the moments where that shift made a measurable difference for both IT and the people they support.

## More time back for care



In healthcare, time is everything. It's important for keeping appointments, answering questions, and reassuring patients. When IT runs smoothly, that time returns to those who need it most.

## Kearney County Health Services

### Turning IT speed into patient time

[Kearney County Health Services](#) supports a rural community where local care is vital. When IT management was outsourced, they faced clear downsides: high costs, limited visibility, and slow fixes.

By bringing endpoint management in-house with NinjaOne, the organization sped up its support. **Issue resolution dropped by 75%, platform costs fell by 50%, and new device setup became 4x faster.**

The impact went beyond operations. Faster fixes meant clinicians faced fewer interruptions and could give patients more focused care. In a rural healthcare setting, that kind of reliability matters.

4x

faster new  
device setup



KEARNEY COUNTY  
HEALTH SERVICES

## More time back for care



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## Horizon Home Care & Hospice

### 400 hours back without disrupting care

[Horizon Home Care & Hospice](#) aims to honor the human spirit and make patients feel at home. Their IT team faced common challenges: tight budgets, limited resources, and manual audit prep.

When Horizon needed to deploy an updated Windows 10 version to more than 200 devices, the manual process was estimated to take 400 hours. Instead, NinjaOne automated the process quietly in the background without disrupting care.

The result was time saved and a smoother operation in an environment where stability and compassion go hand in hand.

# 400

hours back without  
disrupting care



## More time back for care



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## FCC Behavioral Health

### “Night and day” shift in mobile device control

[FCC Behavioral Health](#) supports communities across nearly 20 counties in Southeast Missouri. Reliable mobile device management is not optional.

Before NinjaOne, policy updates were slow, managing Apple devices was tough, and mobile device control was inconsistent. After switching to NinjaOne MDM, policy updates became four times faster, and the average time to fix mobile device issues improved by 15% while maintaining HIPAA compliance.

The team described the difference as a “night and day” improvement. When mobile devices are predictable and secure, clinicians spend less time troubleshooting and more time serving patients.

4x

faster policy updates



“

NinjaOne's remote access is so fast and easy, it's reduced our issue remediation time by 75%. That's time given directly back to a doctor or nurse to focus on a patient.”

**MARK REGENOS**

IT Specialist at KCHS



## Stronger compliance and security



Healthcare compliance is a daily duty. These organizations improved security by simplifying IT.

## Cancer and Hematology Centers

### Compliance backed by visibility

[Cancer and Hematology Centers](#) support more than 550 staff members and over two dozen oncologists. With that scale comes responsibility: HIPAA compliance must be consistent and verifiable.

With NinjaOne, CHC achieved HIPAA compliance and **gained 100% accurate reporting**, along with a significant reduction in patch-related vulnerabilities. For the team, knowing exactly what's patched and what isn't turns compliance into clear understanding and confidence.

100%

accurate reporting

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THE CANCER & HEMATOLOGY  
CENTERS

## Stronger compliance and security



Healthcare compliance is a daily duty. These organizations improved security by simplifying IT.

### Kinex Medical Company

#### Automating compliance at scale

[Kinex Medical Company](#) supports specialty orthopedic equipment used by over 2,000 doctors and serves over 5,000 patients per month. As its distributed workforce expanded, managing endpoints including personal devices became more complex.

With NinjaOne, Kinex doubled the number of managed devices without hiring additional staff.

To reduce human error in HIPAA compliance, the team set up scripts that delete downloaded files from devices every 24 hours, ensuring sensitive info does not remain on unauthorized devices.

200%

increased number of managed devices



## Stronger compliance and security



Healthcare compliance is a daily duty. These organizations improved security by simplifying IT.

### Solothurner Spitaler

Reduced workload, fully patched servers

[Solothurner Spitaler](#), a public hospital network in Switzerland, relied on WSUS for patch management but faced unreliable reporting and manual overhead. After transitioning to NinjaOne, the hospital reduced its workload by 22% and improved the reliability of Windows Server patching.

Security grew more reliable, the workload got lighter, and the environment became easier to manage.

22%

overall hospital  
workload reduction



“

To stay HIPAA compliant, you can't have patient information inadvertently downloaded or saved on unauthorized devices. NinjaOne allowed us to create scripts that automatically delete downloaded files on all our endpoints every 24 hours, which removes that chance of human error and ensures we're compliant.”

PAUL JEBE

VP of IT at Kinex Medical Company

✖ KINEX

## Efficiency and cost savings



In healthcare, budgets are tight and resources are limited. You can't cut corners to keep healthcare going strong, but you can improve efficiency and save money by unifying IT.

### Fürstenberg Institut

30%-time savings and €11,500 saved annually

[Fürstenberg Institut](#) provides mental health consulting services and must safeguard information across endpoints.

After consolidating multiple tools into NinjaOne, the team estimated a 30%-time savings through improved efficiency and unification. Eliminating three legacy platforms saved €11,500 per year, and collaboration within the IT team improved after moving to a centralized system.

30%

time savings



# Scaling healthcare operations



Growth in healthcare means more clinics, more staff, and more endpoints. Scaling responsibly requires consistency.

## Vetcor

### Supporting 870+ clinics with clarity and control

[Vetcor](#) supports over 870 veterinary clinics across the US and Canada. Before NinjaOne, they used over 10 disconnected tools that were not designed for steady growth. With NinjaOne, Vetcor replaced those tools and saved over 40 hours per month through automated patch management.

The team reached a 1,500:1 endpoint-to-technician-ratio, demonstrating what efficiency looks like at scale.

870+

supported clinics  
with clarity and control

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vetcor

# When IT is steady, care is stronger

Operational stability in healthcare offers peace of mind.

Fragmented systems make it harder to keep devices updated, reporting clear, and support responsive. Unifying IT with NinjaOne eliminates these distractions.

As a result of using NinjaOne, every organization in this collection enjoys steadiness that makes a difference. Making IT look easy in healthcare is about reliability you can count on so clinicians and care teams can focus their attention on patients.

Learn more at [ninjaone.com](https://ninjaone.com)

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