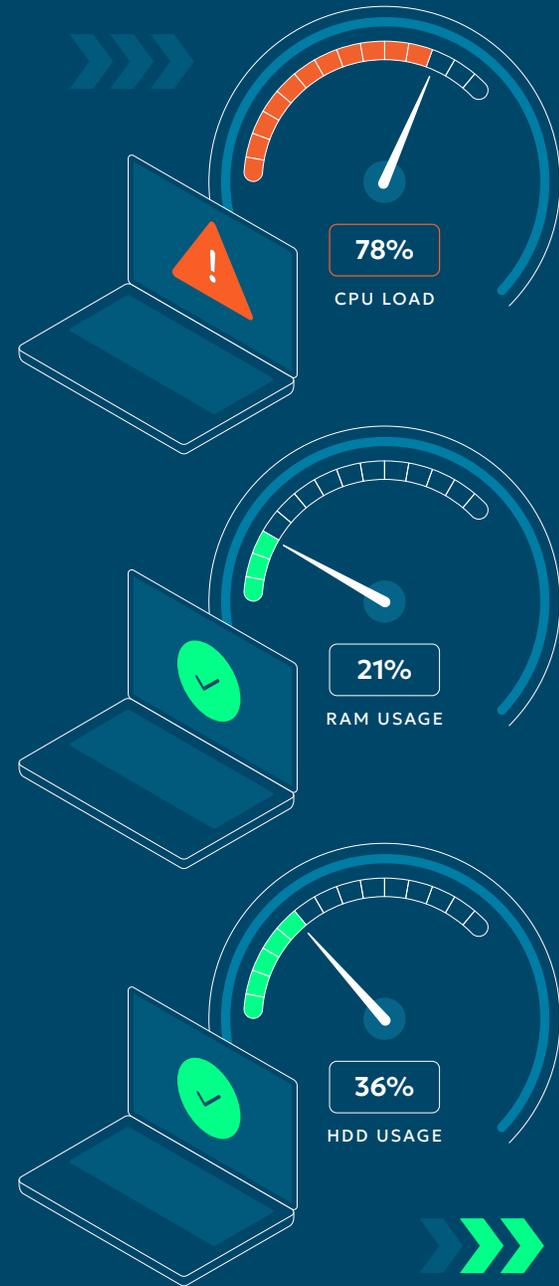


# Pocket Guide to High-Performing Endpoints

Your pit crew manual for faster, happier devices.

ninjaOne®





## Introduction

Every endpoint — from the CEO’s laptop to a remote workstation — is a small engine powering your business. When it runs smoothly, no one notices. When it sputters, productivity grinds to a halt.

Most users think great performance is luck. IT pros know better. High performance is the result of small, smart, often invisible heroics: catching the warning light before the stall.

This guide is your cheat sheet for those heroics. Each page shows how routine endpoint care turns into performance wins, the kind that saves time, prevents tickets, and keeps your endpoints flying.



# Proactive monitoring: Catching signals that save the day

## SCENARIO

*Most IT pros spend the morning triaging tickets and chasing down alerts. But not you. With real-time dashboards, you're in the driver's seat, steering the day towards projects that actually move the business forward.*

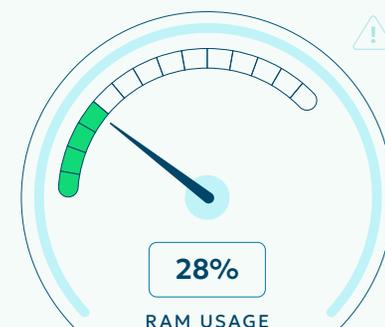
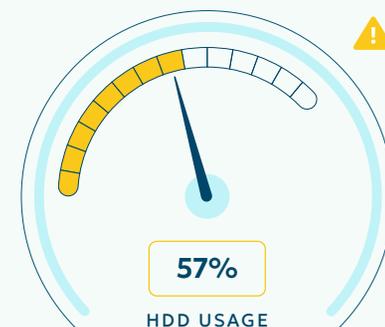
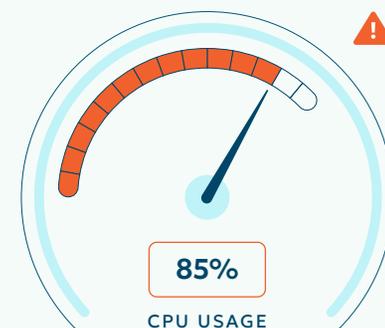
Proactive IT pros start with dashboards, scanning for creeping memory usage, disk I/O spikes, or unusual CPU loads before users ever feel the pain. That's the difference between firefighting and engineering.

A proactive fix is always cheaper, faster, and less stressful than a scrambled fix. By treating dashboards like gauges on a performance car, you prevent stalls before they happen, and your users never lose momentum.

Those same dashboards that catch CPU spikes can also flag vulnerabilities and misconfigurations. Spotting and resolving them early protects uptime and reduces attack surfaces.

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**With NinjaOne's real-time health dashboards and automated workflows, IT resolves bottlenecks before they trigger tickets – slashing MTTR and downtime.**



# Tagging and tracking: High-Speed triage

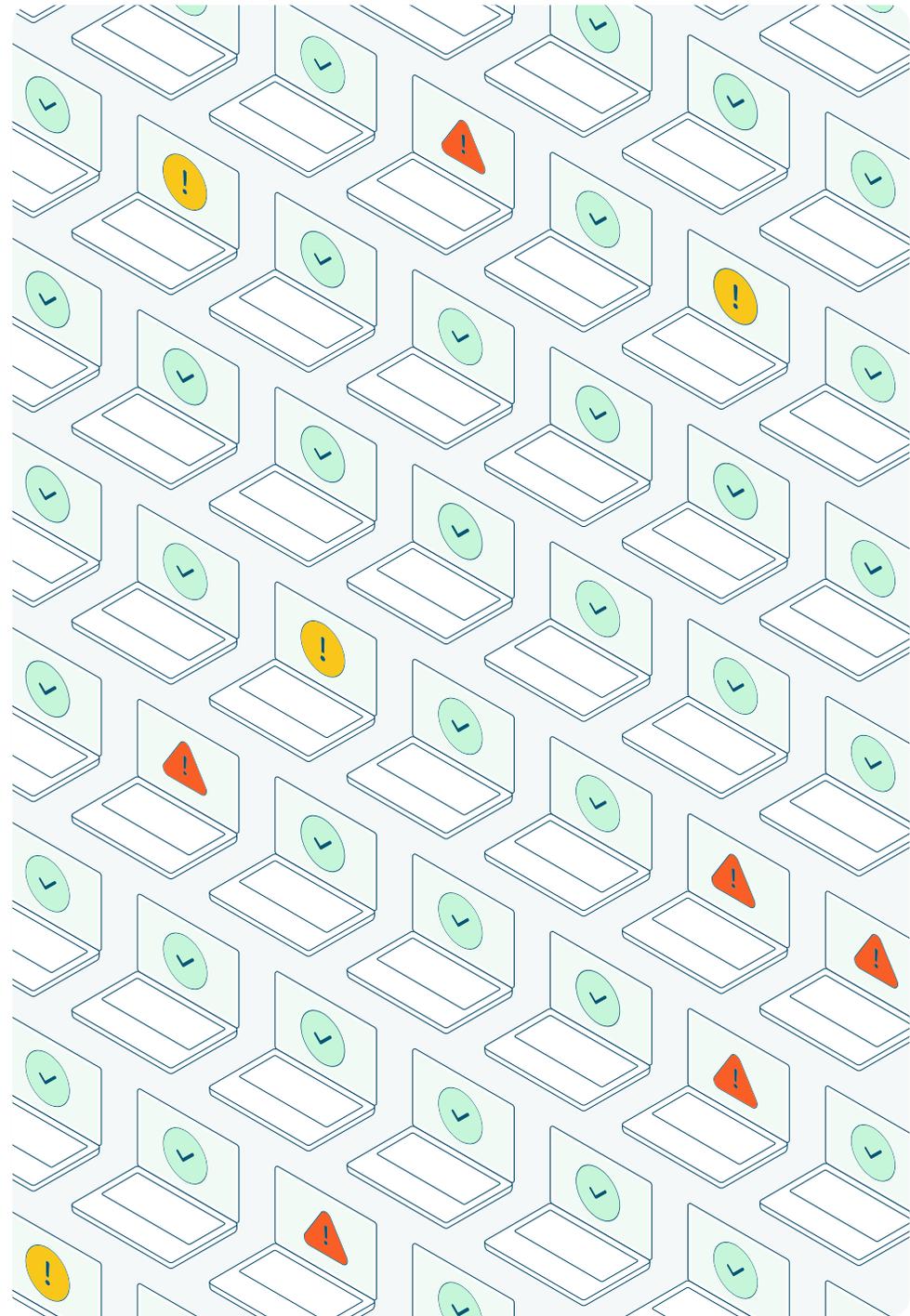
## SCENARIO

*You're managing thousands of devices. Some are mission critical. Some are aging out. It's chaos without tagging. With smart tagging, priorities surface instantly, and the noise disappears.*

Triage is about fixing what matters first. Tagging devices by role, age, and risk enables you to pinpoint high-impact machines, plan replacements before they fail, and make more informed decisions for the business. Building and maintaining an organized fleet means faster interventions and fewer surprises.

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**NinjaOne's flexible tagging and policy inheritance turn messy endpoint sprawl into organized, high-speed triage across laptops, servers, and mobile devices.**



# Patch management: The tune-up that transforms

## SCENARIO

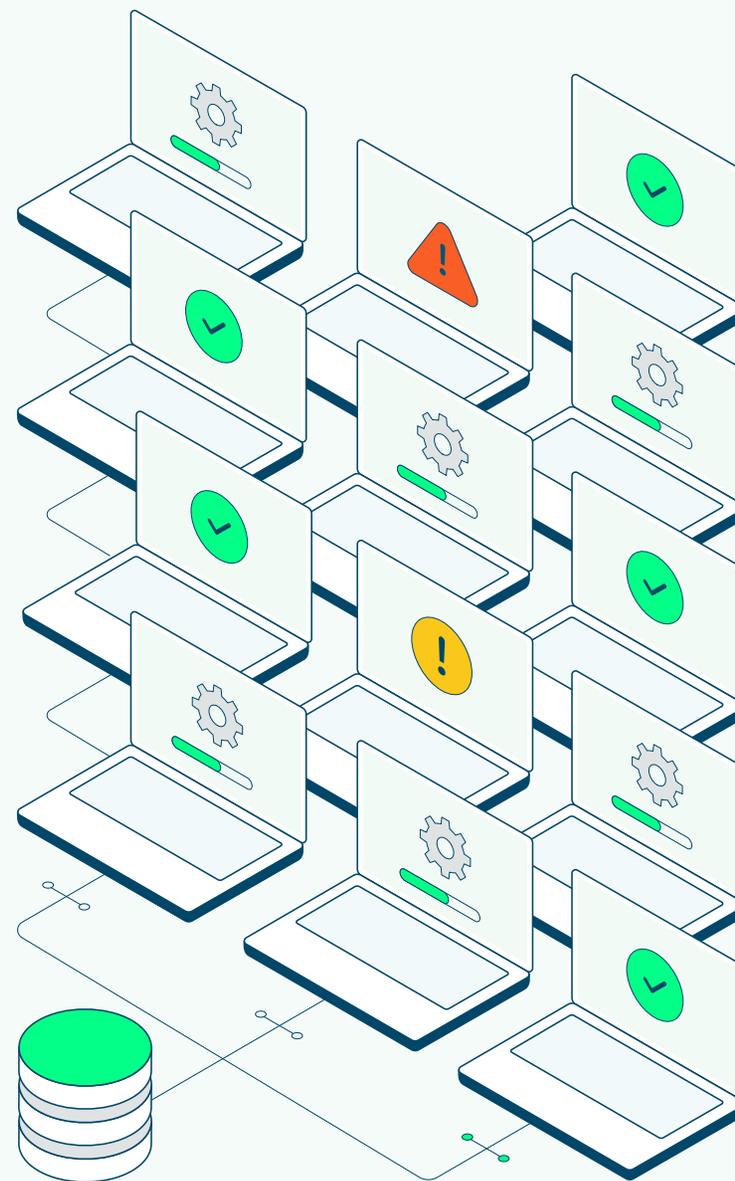
*The best engines don't wait to fail; they stay fast because they're maintained. Same with endpoints. Autonomous patching runs things quietly in the background, much like a scheduled oil change that keeps machines running smoothly.*

Amateurs get surprised. Professionals stay prepared. Out-of-date devices open security holes and drag down performance. Old builds clash with drivers, bloated apps eat memory, and every delay costs users time they'll never get back.

With autonomous patching in your toolbox, updates roll out while users work. Lag disappears, speed and stability return, and you ensure nothing breaks in the first place.

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**NinjaOne customers patch 90% faster across Apple iOS, Android, Windows, macOS, and Linux. By keeping OS and apps current, you're also closing the vulnerabilities that attackers look for.**



# Remote background fixes: The silent pit stop

## SCENARIO

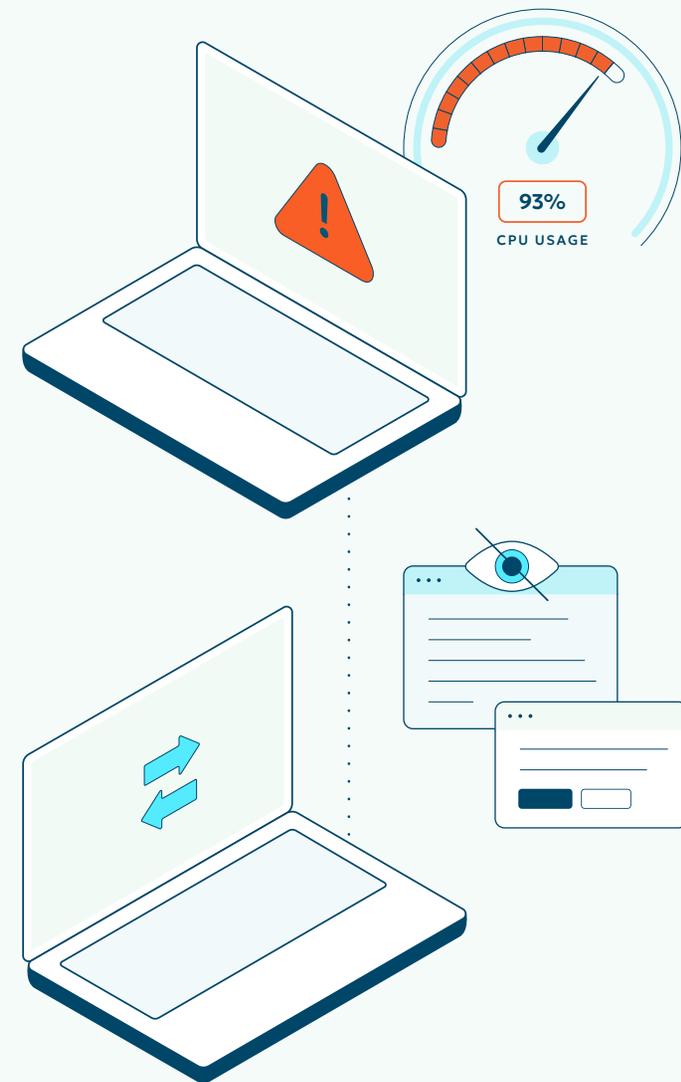
*A manager's laptop spikes to 95% CPU during a client presentation. In the past, you'd remote in, hijack the screen, and trigger panic. Today, you slip in quietly, stop the runaway process, and no one ever knows.*

Silent saves matter for both uptime and trust. When IT issues are resolved behind the scenes, users stay focused and confident. No screen takeovers. No interruptions. Just smooth performance and invisible heroics.

The right remote tools allow you to tune devices mid-race without pulling drivers off the track. Issues vanish, productivity hums, and users stop dreading help desk pings because fixes feel effortless.

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**NinjaOne's Remote Background Mode lets techs diagnose, script, and repair in stealth. No disruption, no downtime.**





## Take a victory lap

Every patch that speeds up a laptop.  
Every background fix no one saw.  
Every proactive save that stopped a ticket  
before it hits your queue.

These aren't just routine tasks. They're the key  
to high-performing endpoints and keeping users  
moving, businesses fast, and you one step ahead.

Discover how NinjaOne helps IT teams keep  
endpoints high performing.

Automate more wins with NinjaOne

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