

NinjaOne Remote Feature Comparison



	Ninja Remote	TV (in Ninja)	Splashtop (in Ninja)
General			
Unlimited simultaneous sessions/tech	Yes	Yes	Yes
Support for endpoints without requiring the NinjaRMM agent (Quick Connect – Add-on)	Yes	No	No
Can be used on Vendor's Mobile app	Yes	Yes	Yes
Super light agent	Yes	No	No
OS Supported			
Windows	Yes	Yes	Yes
Mac	Yes	Yes	Yes
Linux	In dev	No	No
Workflow Supported			
End-user sharing support	Yes	Yes	Yes
Connect from Ninja app	Yes	Yes	Yes
Connect from desktop companion	Yes	Yes	Yes
Terminal server session switching	Yes	No	Yes
Session Features			
Technician can set viewing resolution or scale to fit	Yes	Yes	Yes
Video quality can be adjusted to accommodate bandwidth	Yes	Yes	Yes
Borderless full-screen toggle	Yes	Yes	Yes
Multiple technicians can join one session	Capped at 3	Yes	Capped at 2
Multi-monitor support	Yes	Yes	No
Active monitor indicator (Red frame outline)	Yes	No	No
File transfer / sharing	Yes	Yes	Yes
Reboot in safe mode	Yes	Yes	No

Session recording & choice of storage location	Yes	Yes	No
Lock/logout on session end	Yes	Yes	No
Quick launch terminal (terminal, file explorer, task manager, etc.)	Yes	Yes	No
Mac and Windows keyboard shortcuts	Yes	Yes	Yes
Change keyboard input to unicode characters (for a remote machine that uses a different language)	Yes	No	No
User Communication			
Chat	Yes	Yes	Yes
Audio call	In dev	Yes	No
Video call	No	Yes	No
Annotation	No	Yes	No
Hear end user device audio	Yes	Yes	No
Technician Banner for user	Yes	Yes	Temporary banner
Session feedback from user	No	Yes	No
Disable remote input	Yes	Yes	Yes
Different cursor appearance for tech & user	Yes	No	No
Security			
UDP hole punching	Yes	Yes	No
Incredibly strong x25519+XSalsa20+Poly1305 encryption	Yes	No	No
All session activity is logged	Yes	Yes	Yes
Blank screen	No	Yes	Yes
Hide Wallpaper	Yes	Yes	Yes
Logout and Lock on session end	Yes	Yes	No
End user ask permission	Yes	Yes	Yes
Disable clipboard synchronization	Yes	Yes	No
Automatic clipboard deletion upon end of session	Yes	No	No
Paste as keystrokes as alternative to clipboard	Yes	No	Yes