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Ashley Watson, *IT Manager*

LOCATION

United Kingdom

INDUSTRY

Agriculture

ENDPOINTS

260

PRODUCTS

Endpoint Management

How NinjaOne streamlined NWF’s processes to save 30+ hours per month in manual labor

CHALLENGE

NWF Agriculture is a national supplier of high-quality dairy, beef, and sheep feed. A growing remote workforce made it more critical than ever for NWF Agriculture’s IT department to manage all endpoints efficiently and securely.

→ **NinjaOne provides 100% reporting** on all patches and updates

“What sets NinjaOne apart is their dedication to enhancing the product. They listen to their customers and continue making the tool even better, it’s absolutely brilliant.”

Ashley Watson, *IT Manager*

Missing features in their previous endpoint management solution hindered the IT team’s ability to manage their remote devices with the level of accuracy and efficiency they desired. Ashley Watson, the IT manager at NWF Agriculture summed it up by saying, “Our previous tool, Microsoft Intune, didn’t have a mobile device manager, lacked remote capabilities, and its patching was unreliable – we never knew which patches actually took effect.” The IT team at NWF Agriculture needed a tool to increase efficiency, handle mobile device management, and provide reliable reporting to obtain cyber essentials accreditation.

Start your free 14-day trial today!

Try NinjaOne

SOLUTION

“Implementing NinjaOne was a breeze. In one week, we deployed NinjaOne to all our endpoints and we saw the positive impact immediately,” said Watson. **“NinjaOne automations completely removed manual server updates that previously took four days – that’s 32 human-hours saved every month.”**

Watson also uses NinjaOne to automate weekly manual Windows and third-party software updates, saving four hours of manual labor every week. “With those hours back, I can focus on business development projects instead of time-consuming, manual tasks,” said Watson.

Accurate reporting is essential to obtain the compliance accreditation, Cyber Essentials. NinjaOne goes beyond baseline reporting and gives total visibility into NWF Agriculture’s network. **“NinjaOne provides 100% reporting on all patches and updates, giving us real-time visibility into our network,”** said Watson. “With our old tool, we received notifications when patches failed, but it took hours to find those out-of-date devices and software. **NinjaOne gives us a detailed report with every endpoint and patch update – it makes my job so much easier.”**

Watson describes the reliability NinjaOne brings as a “godsend”. As an example, Watson recalled the typically tedious process of renaming devices. “NinjaOne transformed a task that usually spans three weeks into just two days. The cool part was I saw the script take effect on every device in real time,” said Watson. “Previously, a script had a 50/50 chance of actually running successfully.”

“NinjaOne is such an incredible tool that’s so easy to learn. My team loves working in the tool.”

Ashley Watson, IT Manager

The IT team at NWF Agriculture are blown away by NinjaOne’s robust feature set, while still being extremely simple and intuitive “We’ve continued to refer our sister companies and colleagues to NinjaOne because it’s such an incredible tool that’s so easy to learn. My team loves working in NinjaOne,” said Watson. “What sets NinjaOne apart is their dedication to enhancing the product. They listen to their customers and continue making the tool even better, it’s absolutely brilliant.”

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