

G2 Report 2023

ninjaOne®

NinjaOne Ranks #1
for Patch Management



About G2 Software Grid® Scoring

In G2's Summer 2023 Report, NinjaOne is consistently ranked as the leader across a field of 50+ vendors.

Products shown on the G2 Software Grid® have received a minimum of 10 reviews/ratings in data gathered by June 07, 2023. Products are ranked by customer satisfaction (based on user reviews) and market presence (based on market share, seller size, and social impact).



Niche

Relatively low satisfaction scores and low market presence



Contenders

Relatively low satisfaction scores and high market presence



High Performers

High customer satisfaction scores but low market presence



Market Leaders

High customer satisfaction scores and high market presence

“NinjaOne centralizes all the tools we need to manage IT assets. Without this all-in-one solution from NinjaOne, we would have to have separate inventory management, patch management, software deployment, network monitoring, remote support, and ticketing systems. It is a huge relief to no longer need to log into six different systems to do my job.”

Shawn P.
IT Director



**Endpoint
Management**



**Patch
Management**



**Remote
Support**



ITSM



**IT Asset
Management**



**Network
Monitoring**



Backup

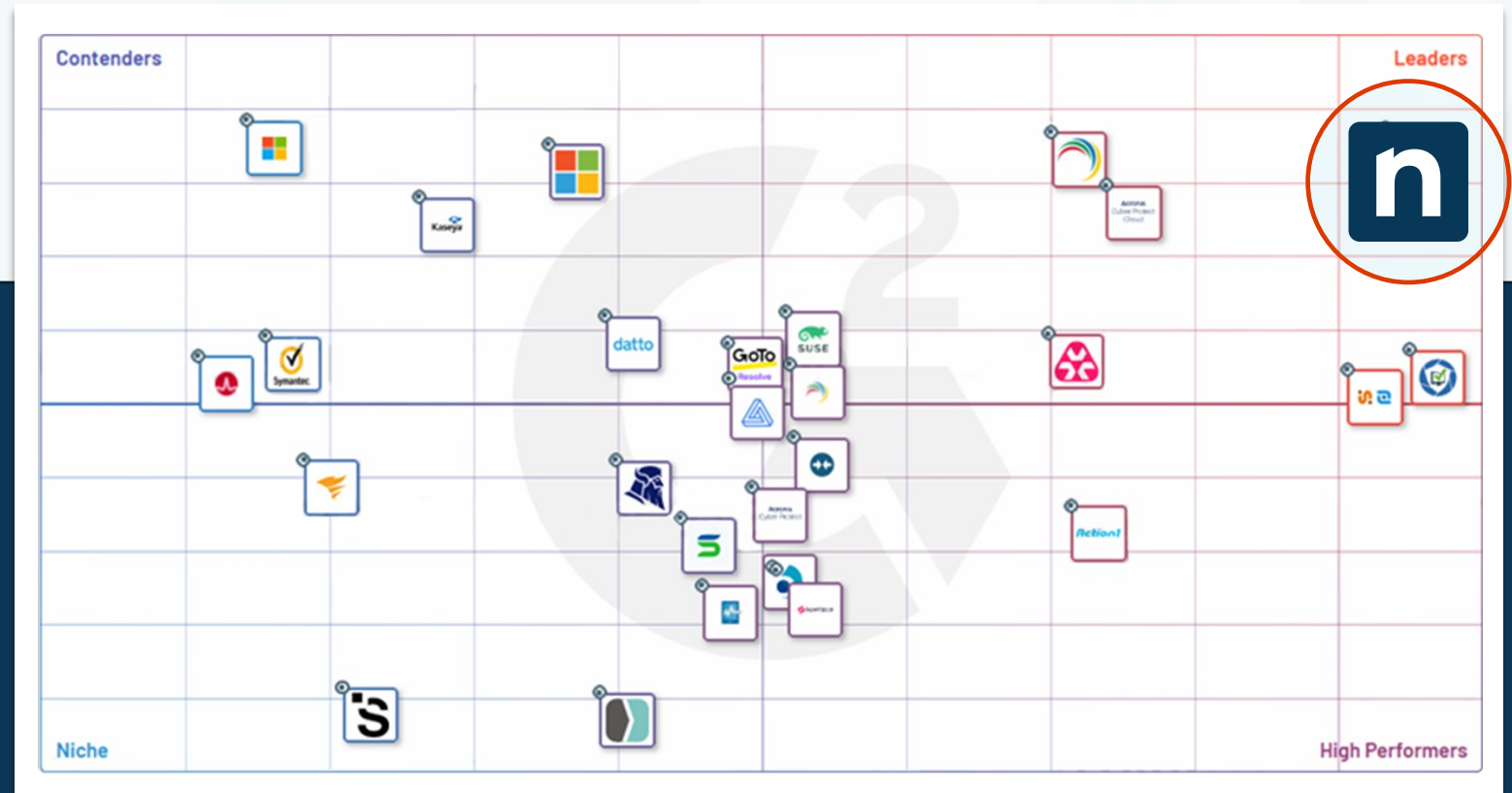
The G2 Grid for Patch Management



Patch management software automates the identification and remediation of patchable vulnerabilities across the IT estate.

Key functionality includes:

- Windows, Mac, and Linux patch management
- Third party application patch management
- Automated patch approval and deployment
- Patch roll-backs
- Support for off-VPN remote and field devices
- Clear error reporting and tools to remediate failed patches
- Actionable patch reporting, including CVE and CVSS data



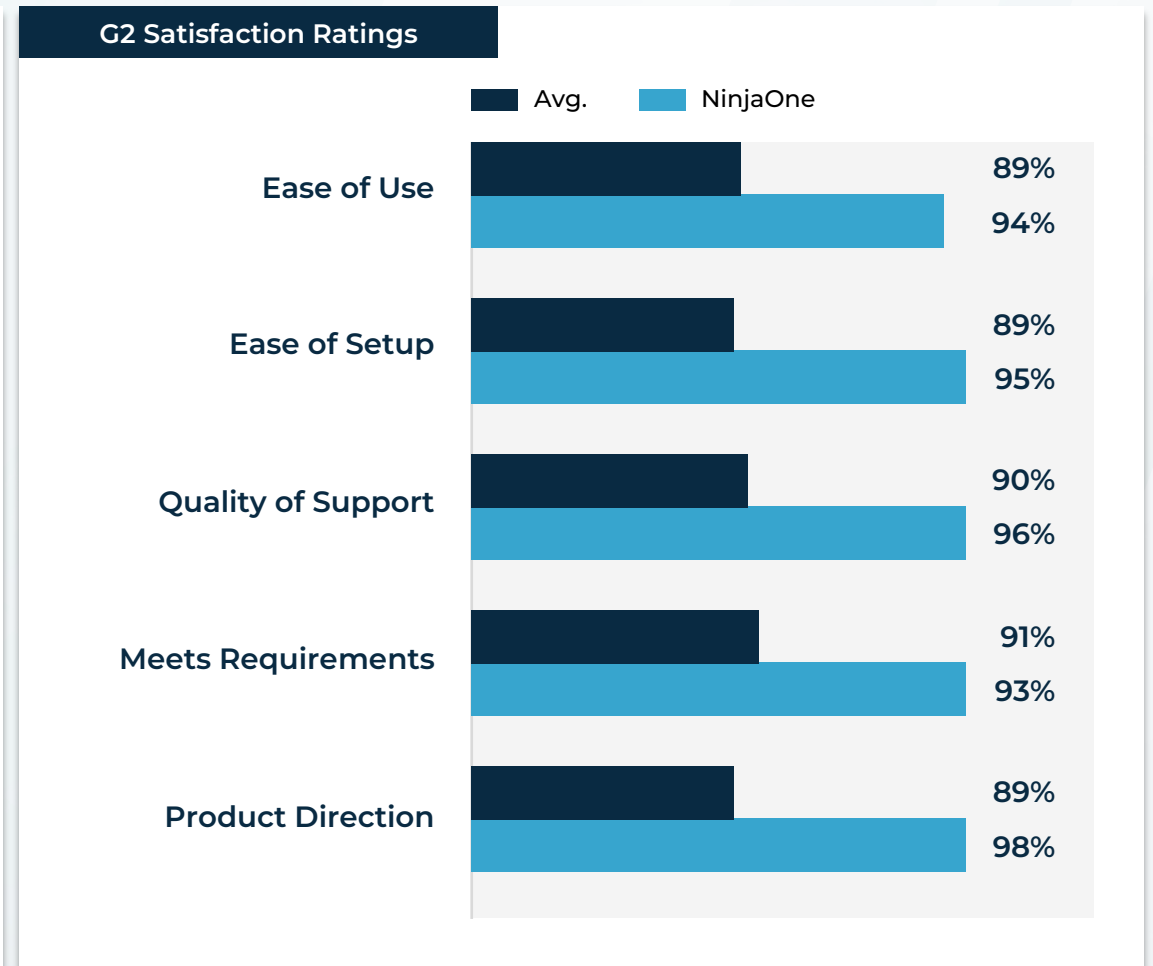
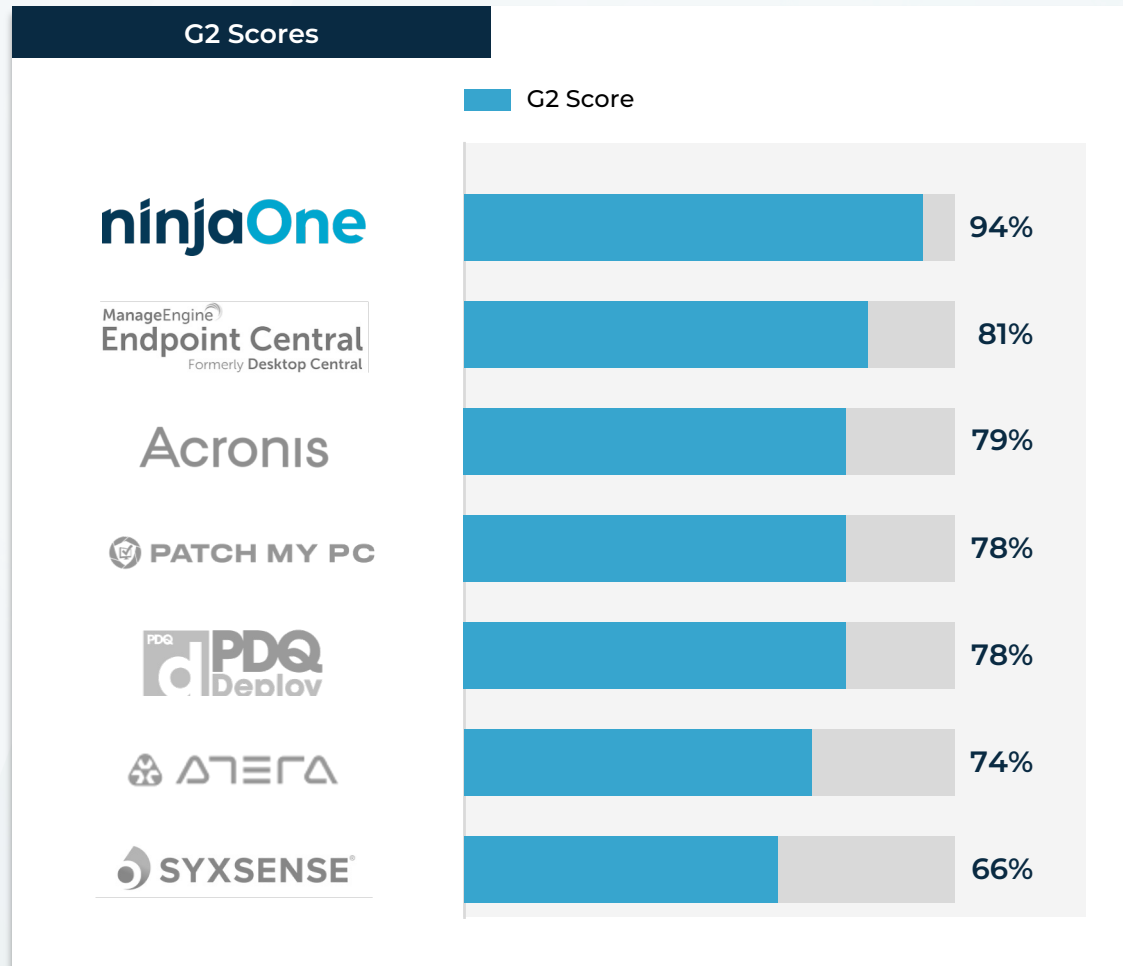
“ Having a cloud based replacement for SCCM was a must. **Not only did NinjaOne replace our need for SCCM but it was also easier and more reliable than Microsoft Intune.** ”

Sandro C.
IT Automation Manager

“ We were able to transition our entire patching process over to NinjaOne very quickly so that we could support our newly remote and hybrid workforces. We no longer need to rely on the company network for patch management, which allows us to be more flexible with where people are working. **Our security team is happy, our patch compliance looks good, and we’re always finding new things we can do with NinjaOne.** ”

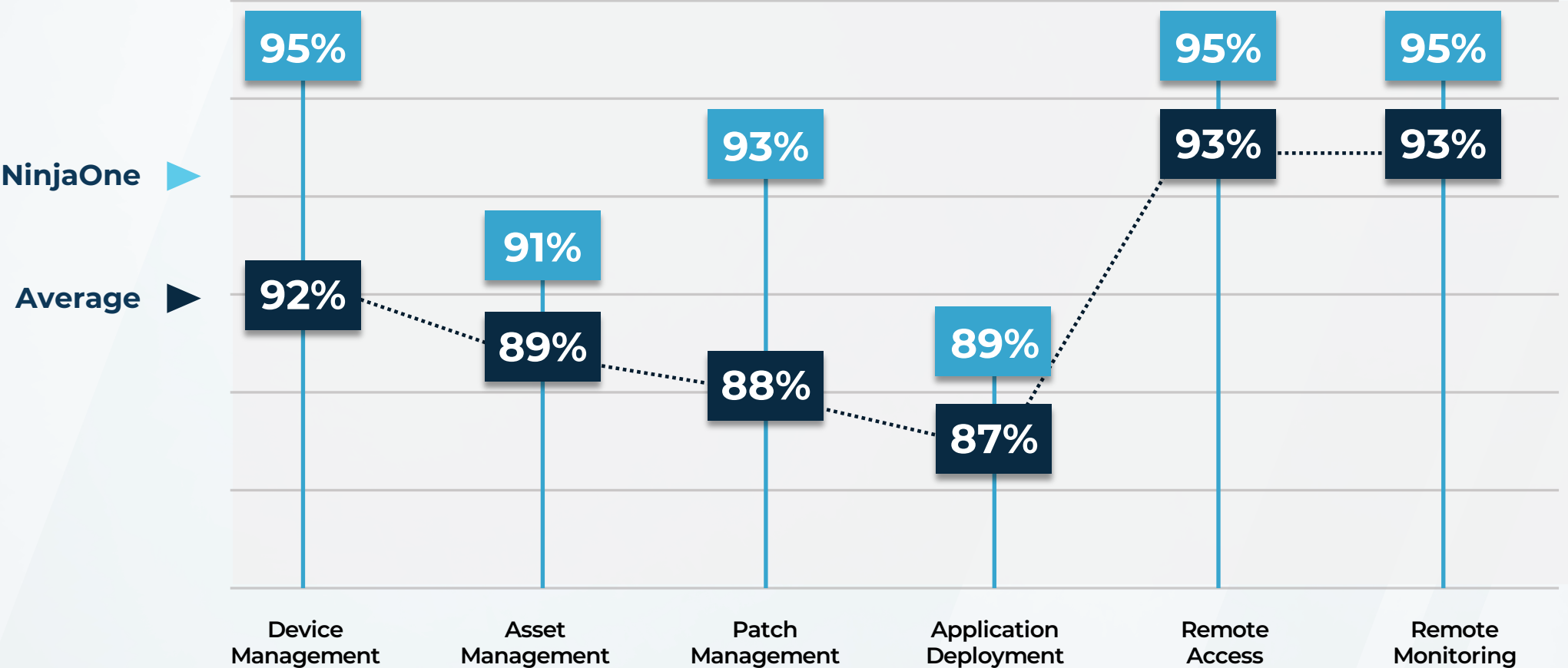
Jacques G.
IT Director

NinjaOne Ranks #1 for Patch Management Software



Feature Rating Highlights

NinjaOne is highly ranked across key feature areas.



“ Patch management was a mess with SCCM. It required way too much of our time and effort to manage.

Our primary purpose for NinjaOne was for patch management which was a breeze to configure and is working far better than what we're transitioning away from.

Since moving to NinjaOne patches have installed more consistently and easily. ”

Kevin G.
IT Infrastructure Manager

“ NinjaOne is very easy to use and makes managing devices easy. You can schedule patches to be done automatically both for the OS and individual applications.

NinjaOne allows me to spend more time doing things other than installing updates. **It has given me more time to increase our organization's security.** ”

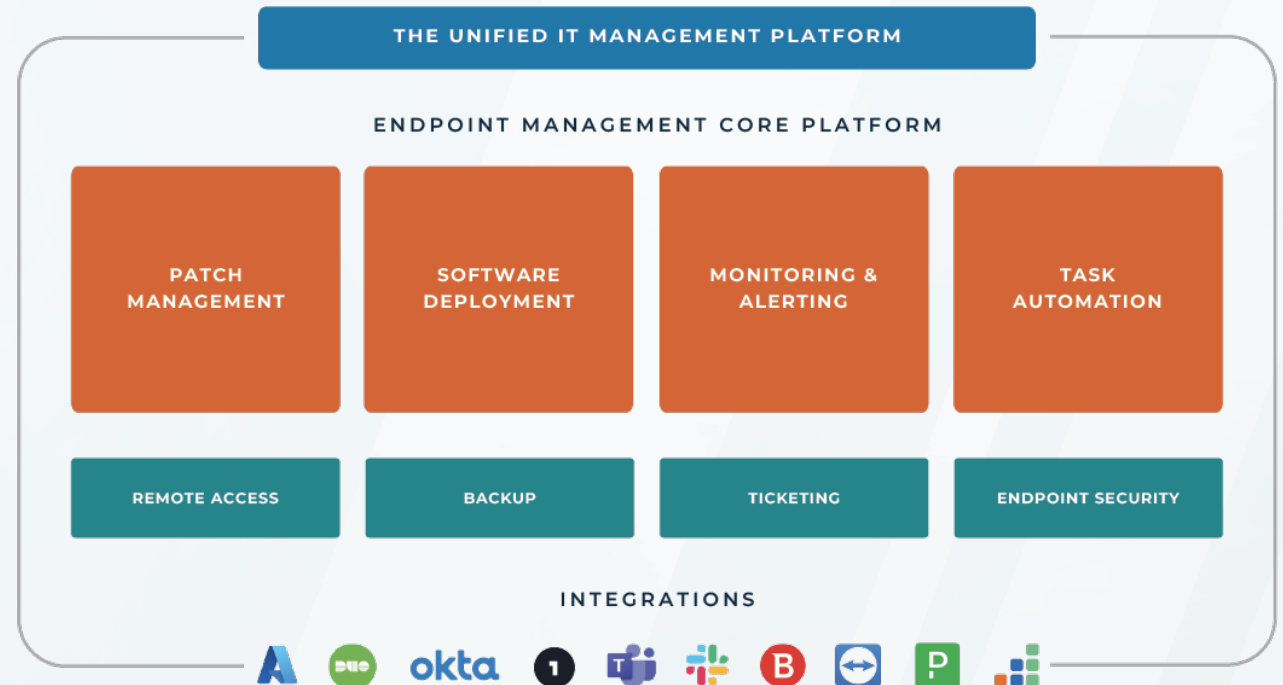
Austin H.
IT Director

The NinjaOne Platform

The NinjaOne platform gives IT teams full visibility and control over all their devices, so they can monitor, manage, secure, and support endpoints at scale.

NinjaOne

- Enables effective device management for today's remote and hybrid workforce
- Easily enables automation across endpoint tasks
- Is fast to learn and easy to use
- Provides world-class support, training, and onboarding 100% free



NinjaOne is a leading unified IT management software company that simplifies how IT teams work. MSPs and IT departments can automate, manage, and remediate all their device management tasks within one fast, modern, intuitive platform, improving technician efficiency and user satisfaction. NinjaOne is consistently ranked #1 for its world-class customer support and has been recognized as the best-rated software in its category on G2 and Gartner Digital Markets for the past three years. For more information, or to start a [free trial](#), visit [ninjaone.com](#).



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