# NinjaOne Dashboard Overview

# nínjaOne



## Table of Contents

- 3. Dashboard Levels
- 4. Overview Dashboard
- 10. Software Dashboard
- 13. OS Patches Dashboard
- 19. Maintenance Dashboard
- 19. Alerts Dashboard
- 22. Threats Dashboard
- 24. Approvals Dashboard
- 24. Backup Dashboard
- 25. Activities Dashboard
- 28. Pending Scripts Dashboard



## Dashboard Levels

When logging into your NinjaOne console, you'll be navigating through workflows using dashboards. For each type of dashboard, there are two different levels:

#### > System Dashboard

This dashboard can be found by selecting the Dashboard tab on the left side of the page. This displays information pertaining to all Ninja organizations and devices that a user has access to.

#### > Organization Dashboard

This dashboard can be found by selecting a particular organization from the organization list, and displays information pertaining to the devices under that particular organization.





#### > System

The Organizations dashboard at the system level provides a holistic view for all the devices under all customers/ organizations. This dashboard highlights five key areas:

- 1. Organization List/Status
- 2. Ticketing
- 3. Device Health
- 4. Devices Running Actions
- 5. System Events

#### The following are optional areas:

- 1. Documentation (if enabled)
- 2. Backup Dashboard (Cloudberry users only)



#### > Organization List/Status

This shows you all of your organizations, as well as the number of devices under each organization. You will also see which organizations have actionable items (such as conditions triggered, patches pending, threat(s) detected, etc).

Ninja provides the ability to navigate to organization dashboard if you click on that organization in this list. The color codes listed will depend on the health statuses configured for different actionable items/events.

Additionally, an organization may have one of the following symbols in front of it depicting different areas that need attention:



#### **>** Ticketing

If Ninja Ticketing is enabled, this area will display the numbers of open, waiting, and unassigned tickets.

#### > Device Health

This shows the overall health of the system, in reference to all types of devices (including servers, workstations, and cloud monitors).

## It shows the breakdown of issues in the following categories:

- Servers currently down
- Devices with active/blocked and quarantined threats
- Devices with failed and pending OS patches
- Devices with failed and pending software patches
- Devices with conditions triggered, categorized by agentbased and cloud monitor-based
- Devices with pending reboots and devices with Bitdefender install issues
- Pending and approved devices
- VMware
- Hyper-V hosts down
- Devices with maintenance mode windows configured
- Devices with failed <u>Ninja Backup</u> jobs (if enabled)



#### > Devices Running Actions

This shows all the active Jobs in the system.

#### The job can be any of the following types:

- Scheduled/on-demand action(s) in progress
- Antivirus scan(s) in progress
- Patch management scan(s) in progress (OS or software)
- TeamViewer session(s) in progress
- Ninja Backup job(s) in progress

#### > System Events

#### This shows any instances of:

- Devices registered, updated, or removed
- Users logged in or out
- Devices being moved between organizations

```
This list can be updated to show events from the Last Day, Last Week, or Last Month.
```

Important Note: This is only visible to System Administrators.



#### **>** Documentation

If Documentation is enabled, this area will display the number of organizations with pending documents (at the system level), and the total number of pending documents.

#### > Backup Dashboard (Cloudberry users only)

This shows the Cloudberry backup space used, servers with Cloudberry installed, workstations with Cloudberry installed and devices with failed backups.



#### **)** Organization

The Overview dashboard provides a holistic view for all the devices under a particular customer/organization. This dashboard highlights the same five key areas as the system dashboard above, aside from the following differences:

- Rather than an organization list, there is a device list that includes all devices under the organization in question.
- From this device list, you can act on any health icons, or access a quick action menu, which allows you to perform actions that are typically available from the Run menu on the Search tab or the play button icon on the device page.
- There is an additional Location tab, which allows you to filter the dashboard by devices under a specific location for the organization in question.
- All data pertains specifically to the organization in question.
- The events section only lists device events (and therefore does not include instances of users logging in or out).

**Important Note:** Cloudberry backup data can also be deleted per device from this dashboard



## Software Dashboard

#### > System

The Software dashboard at the system level provides a holistic view of the software installed across all of your managed endpoints, as well as third party software patch data (if you have third party patching enabled for any of your policies).

#### 1. Inventory

2. Pending, Approved, Rejected, Installed, Failed

#### > Inventory

The Inventory section lists all software installed across all endpoints is available for all users.

② Dash	nboard							
Getting St	tarted Overview Devices ~	Patching ~ B	Backup 🗸	Activities ~				
Search		Software	>	Inventory				
		OS	>	Pending				
P	ublisher/Name			Approved	Platform	Recent	First	Devices
11	acpi-support (0.142) acpi-support			Rejected	Linux	07/25/2018	07/25/2018	1
	adduser (3.116ubuntu1) adduser			Failed	Linux	07/25/2018	07/25/2018	1
	adium-theme-ubuntu (0.3.4-0ubuntu adium-theme-ubuntu	14)			Linux	07/25/2018	07/25/2018	1
	Adobe Flash Player 32 NPAPI (32.0.0 Adobe	.171)			Windows	06/10/2019	06/10/2019	1
	Adobe Flash Player 32 PPAPI (32.0.0. Adobe	171)			Windows	06/10/2019	06/10/2019	1
	Adobe Shockwave Player 12.3 (12.3.5 Adobe, Inc.	5.205)			Windows	06/10/2019	06/10/2019	1

#### Software Dashboard

> Pending, Approved, Rejected, Installed, Failed

These Pending, Approved, Rejected, Installed, and Failed sections will list all third party software patches in the respective statuses across all devices in your Ninja environment. These sections will only be visible if you have third party patching enabled for any of your Ninja policies.

The list of patches can be sorted by Vendor, Category, or Devices. The number under the Devices column is link which will take you to a list of the devices that currently have that patch in the respective status.

You can take action on a pending, approved, rejected, or failed patch by checking off the patch (or patches) and selecting the desired option at the top of the list. For example, you can opt to approve a rejected patch.

The options available will depend on the current status of the patch.

Finally, you can opt to export the listed data to a CSV by clicking 'Export' in the top right corner of the page.

Getting Started		tching v	Backup	Activitie		
oetting started o	So	ftware	> backup	Inventory		
Search	OS		>	Pending		-
Publisher/Name				Approved	í.	Platform
acpi-support	rt (0.142)			Rejected		Linux
adduser (3.1 adduser	16ubuntu1)			Installed Failed		Linux
adium-them	e-ubuntu (0.3.4-0ubuntu4)					Linux
tting Started Organization:	s Software OS Patches Maintenand	e Alerts Thre	eats Approvals	Backup A	ctivities	Expor
Google Inc D Google Drive 1.32.40	rive 66,7445 (Full Install) for Windows (See Notes)			IN	ISTALLER	4
Google Inc D Google Drive 1.32.40	Prive 066.7445 (Full Install) for Windows (See Notes)			IN	STALLER	4
G Google Inc C Google Chrome 60.0	hrome .3112.101 (Full Install) for Windows (See Notes)			IN	STALLER	4
Google Inc E Google Earth Pro 7.3	arth Pro .3.7786 (Full Install) for Windows			IN	STALLER	2
Google Inc E Google Earth 7.1.5.1	arth 557 (Full Install) for Windows (See Notes)			IN	STALLER	4
Google Inc C Google Chrome 62.0	hrome .3202.94 (Full Install) for Windows (See Notes)			IN	STALLER	4
tting Started Organization:	s Software OS Patches Maintenand	e Alerts Thre	eats Approvals	s Backup A	ctivities	Ехро
ilter by Patch Name, Produc	t Vendor, Product Name					
Vendor -				Ca	itegory	Devices
Google Inc D Google Drive 1.32.40	Drive 066.7445 (Full Install) for Windows (See Notes)			IN	ISTALLER	4
Internet in the second seco	brome					
Google Inc C Google Chrome 60.0	.3112.101 (Full Install) for Windows (See Notes)			IN	STALLER	4

#### Software Dashboard

#### **)** Organization

The Software dashboard at the organization level provides a holistic view of the software installed across the managed endpoints under a particular organization, as well as third party software patch data (if you have third party patching enabled for any of the policies associated with a device or devices under that organization).

This dashboard highlights the same information as the system dashboard above, but the data displayed is specific to the devices under the organization in question.

#### **)** Device

The Software dashboard is also available at the device level, which provides a way to view all of the software installed on a specific device, as well as the software patching data for that device (if you have third party patching enabled at the policy level for the device in question). This dashboard highlights the same information as the organization dashboard above, aside from the following differences:

- The Devices column is not present.
- The data displayed is specific to the device in question.

② Dashboard				
Getting Started Overview Devices ~	Patching $\sim$	Backup 🗸	Activities $\checkmark$	
Search	Software	>	Inventory	
	OS	>	Pending	
Publisher/Name ~			Approved	Platform
acpi-support (0.142) acpi-support			Rejected	Linux
adduser (3.116ubuntu1) adduser		Installed Failed	Linux	
adium-theme-ubuntu (0.3.4-Oubun	tu4)			Linux

#### > System

The OS Patches dashboard at the system level provides a holistic view of the OS patching data from devices across your entire Ninja environment. This dashboard will only be visible if you have Windows patch management enabled for any of your Ninja policies.

#### > Pending, Approved, Rejected, Installed, Failed

These Pending, Approved, Rejected, Installed, and Failed sections will list all OS patches in the respective statuses across all devices in your Ninja environment.

For the Pending, Approved, and Rejected lists, you can sort the list by **Patch, Patch ID, KB, Category, Status, OS, Devices, Reboot Required, Patch Age,** or **Download Size**.

- The **Patch** column lists the name of the patch and the KB number. The KB number in blue is a hyperlink to the Microsoft article outlining information about that KB.
- The Patch ID column lists the patch ID value for the device, which is a unique identifier that Microsoft assigns to a patch. There can be multiple patches that have the same KB but different Patch IDs.

etting Started Overview Devices	s ~ Patching ~	Backup 🗸	Activities ~	
	Software	>	Inventory	
	os	>	Pending	
Publisher/Name *			Approved	Platform
acpi-support (0.142) acpi-support			Rejected	Linux
adduser (3.116ubuntu1) adduser	Installed	Linux		
adium-theme-ubuntu (0.3.4-0u	Failed	Linux		

- The **KB** column list the KB value for the patch.
- The **Category** value is pulled directly from the Microsoft Update Catalog data for each patch.
- The **OS** column identifies which OS the patch is related to.
- The number under the **Devices** column is link which will take you to a list of the devices that currently have that patch in the respective status.
- The **Reboot Required** value is pulled directly from the Microsoft Update Catalog data for each patch.
- The **Patch Age** column displays the MM/DD/YYYY of the patch.
- **Download Size** is the size of the patch.

Getting Started Overview Devices ~	Patching ~	Backup V	Activities ~	
	Software	>	Inventory	
	OS	>	Pending	
Publisher/Name *			Approved	Platform
acpi-support (0.142)			Rejected	Linux
adduser (3.116ubuntu1) adduser	Installed	Linux		
adium-theme-ubuntu (0.3.4-Oubuntu	Failed	Linux		

For the Installed and Failed lists, you can sort the list by **Patch**, **Patch ID**, **KB**, **Category**, **Status**, **OS**, **Devices**, **Reboot Required**, **Uninstall Support**, **Patch Age**, **Download Size**, **Recent**, **First**, **Devices**, or **Installed/Attempted By**.

- The **Patch** column lists the name of the patch and the KB number. The KB number in blue is a hyperlink to the Microsoft article outlining information about that KB.
- The **KB** is the assigned KB number of the patch.
- The **Category** value is pulled directly from the Microsoft Update Catalog data for each patch.
- The **Status** value will be Succeeded for installed patches and Failed for failed patches.
- The **OS** column displays the related operating system.
- The number under the **Devices** column is link which will take you to a list of the devices that currently have that patch in the respective status.
- **Reboot Required** identifies if a reboot will be required once the patch has been installed in order for it to take effect.
- **Uninstall Support** identifies if there is support for uninstallation. Clicking the checkbox next to a patch which has uninstall support will give you the option to uninstall.
- **Patch Age** displays the MM/DD/YYYY of the patch.
- **Download Size** relates to the size of the patch.
- **Recent** gives the date of the most recent successful installation or installation attempt.
- **First** gives the date of the first successful installation or installation attempt.

etting Started Overview Devices ~	Patching ~	Backup 🗸	Activities ~	
	Software	>	Inventory	
	OS	>	Pending	
Publisher/Name *			Approved	Platform
acpi-support (0.142) acpi-support			Rejected	Linux
adduser (3.116ubuntu1) adduser	Installed	Linux		
adium-theme-ubuntu (0.3.4-Oubunt	Failed	Linux		

#### Page 15 NinjaOne Dashboard Overview

The number in the Installed/Attempted By column outlines what entity installed or attempted to install the patch.

- If the value is listed as NinjaRMM Scheduled Update, this indicates that the patch was installed by a scheduled Windows patch management update cycle per the policy settings for the device.
- If the value is listed as NinjaRMM: <Technician Name>, this indicates that the technician in question triggered an ad-hoc Windows patch management update cycle which installed the patch on the device.
- If the value is listed as NinjaRMM Update Engine, this indicates that the patch was installed by Ninja's legacy update engine.
- Any other value indicates that the patch was not installed by Ninja's Windows patch management tool. If the patch is not installed by Ninja, the value listed is completely dependent on the entity that installed the software (for example, this field may be blank). Some examples of other values you may see here are as follows:
  - WUSA
  - Windows Defender
  - UpdateOrchestrator
  - MoUpdateOrchestrator
  - System (Hotfix) engineering hotfix from Microsoft

etting Started Overview Devices ~	Patching ~	Backup 🗸	Activities ~	
	Software	>	Inventory	
	OS	>	Pending	
Publisher/Name *			Approved	Platform
acpi-support (0.142) acpi-support			Rejected	Linux
adduser (3.116ubuntu1) adduser	Installed	Linux		
adium-theme-ubuntu (0.3.4-0ubuntu4)			Failed	Linux

You can take action on a pending, approved, rejected, or failed patch by checking off the patch (or patches) and selecting the desired option at the top of the list. For example, you can opt to approve a rejected patch. The options available will depend on the current status of the patch.

Finally, you can opt to export the listed data to a CSV by clicking 'Export' in the top right corner of the page.

	Approv	e	Category	Devices
~	G	Google Inc Drive Google Drive 1.32.4066.7445 (Full Install) for Windows (See Notes)	INSTALLER	4
Þ	G	Google Inc Chrome Google Chrome 60.0.3112.101 (Full Install) for Windows (See Notes)	INSTALLER	4
	G	Google Inc Earth Pro Gooele Earth Pro 7.3.3.7786 (Full Install) for Windows	INSTALLER	2
	G	Google Inc Earth Google Earth 7.1.5.1557 (Full Install) for Windows (See Notes)	INSTALLER	4
	G	Google Inc Chrome Google Chrome 62.0.3202.94 (Full Install) for Windows (See Notes)	INSTALLER	4

Dashboard							
Getting Started Overview Devices ~	Patching ~	Backup 🗸	Activities $\backsim$				
Search	Software	>	Inventory				Expo
	OS	>	Pending				
Publisher/Name ~			Approved	Platform	Recent	First	Devices
acpi-support (0.142) acpi-support			Rejected	Linux	07/25/2018	07/25/2018	1
adduser (3.116ubuntu1) adduser adium-theme-ubuntu (0.3.4-Oubuntu4) adium-theme-ubuntu			Failed	Linux	07/25/2018	07/25/2018	1
				Linux	07/25/2018	07/25/2018	1
Adobe Flash Player 32 NPAPI (32.0.0	.171)						0

#### **)** Organization

The OS Patches dashboard at the organization level provides a holistic view of the OS patching data from devices under a particular organization. This dashboard will only be visible if you have Windows patch management enabled for any of the policies associated with a device or devices under that organization.

This dashboard highlights the same information as the system dashboard above, but the data displayed is specific to the devices under the organization in question.

#### **)** Device

The OS Patches dashboard is also available at the device level, which provides a way to view all of the OS patching data for a specific device. This dashboard will only be visible if you have Windows patch management enabled at the policy level for the device in question. This dashboard highlights the same information as the organization dashboard above, aside from the following differences:

- The Devices column is not present.
- The First/Recent columns for Installed/Failed patches are instead replaced by Install Date.
- The data displayed is specific to the device in question.

	Approve	Category	Devices
~	Google Inc Drive Google Drive 1.32.4066.7445 (Full Install) for Windows (See Notes)	INSTALLER	4
ф	Google Inc Chrome Google Chrome 60.0.3112.101 (Full Install) for Windows (See Notes)	INSTALLER	4
	Google Inc Earth Pro Google Earth Pro 7.3.3.7786 (Pull Installi for Windows	INSTALLER	2
	Google Inc Earth Google Earth 7.1.5.1557 (Full Install) for Windows (See Notes)	INSTALLER	4
	Google Inc Chrome Google Chrome 62.0.3202.94 (Full Install) for Windows (See Notes)	INSTALLER	4

Dashboard							
Getting Started Overview Devices ~	Patching ~	Backup 🗸	Activities $\checkmark$				
Search	Software	>	Inventory				Export
	OS	>	Pending				
Publisher/Name ~			Approved	Platform	Recent	First	Devices
acpi-support (0.142) acpi-support			Rejected	Linux	07/25/2018	07/25/2018	1
adduser (3.116ubuntu1) adduser			Failed	Linux	07/25/2018	07/25/2018	i.
adium-theme-ubuntu (0.3.4-Oubuntu adium-theme-ubuntu	14)			Linux	07/25/2018	07/25/2018	i
Adobe Flash Player 32 NPAPI (32.0.0.	171)						6

## Maintenance Dashboard

The Maintenance dashboard lists all devices with currently configured maintenance windows.

## Alerts Dashboard

#### > System

The Alerts dashboard at the system level provides a way to view all currently-triggered conditions across all devices in your Ninja environment in one place. This dashboard also allows you to quickly filter these activities by the following options:

- Date range allows you to search for and choose a date range (either all time, last day, last week, last month, or last three months) wherein the condition originally triggered to filter the list by.
- **Type(s)** allows you to search for and choose a specific device type or types to filter the list by.
- **Conditions** allows you to search for specific condition or conditions that are currently triggered.

Getting started Overview	Devices V Patching V B	ackup V Acuvities V			
Search	Maintenance				0
5 Results	Pending Scripts				Refres
Organization	Alerts	Device Role	Start Date	End Date	
Internal Infrastructure	Threats >	Windows Workstation	11/21/2022 4:49 PM	Never	
Jack Rabbit Slims	Approvals >	Windows Server	11/07/2022 10:29 AM	Never	
Teriyaki Donut	Mac 14	Mac	11/21/2022 4:52 PM	Never	
Big Kahuna Burger	Workstation 7	Windows Workstation	11/21/2022 4:52 PM	Never	
Big Jerry Cab Co.	Linux U	LINUX_WORKSTATION	11/21/2022 4:52 PM	Never	

1 (i)	ashboard				
Getting Started Overview		Devices ~ Pa	itching >	<ul> <li>Backup ~ Activities ~</li> </ul>	
		Maintenance		rganization(s): All - Location(s): All - Device	e(s): All ~
Search Pen		Pending Scripts			0
3 Resu	lts	Alerts			Refresh
	Device	Threats >		Date 🕶	Alert
	Server 16 Jack Rabbit Slims Windows Server	Server 16 Approvals >		11/06/2022 6:01 PM	Disk Active time for 'C:' is greater than or equal to 90% from 2022-11-0
	Server 16 Jack Rabbit Slims Windows Server	Main Office		11/06/2022 10:37 AM	System has not rebooted for more than 30 days. Last reboot time: '202
	Server 16     Jack Rabbt Sims     Main Office     Windows Server		e	11/06/2022 10:37 AM	Windows Service: 'Print Spooler (Spooler)' is Running at '2022-11-06T1

## Alerts Dashboard

#### > System

The Alerts dashboard at the system level provides a way to view all currently-triggered conditions across all devices in your Ninja environment in one place. This dashboard also allows you to quickly filter these activities by the following options:

- **Date range** allows you to search for and choose a date range (either all time, last day, last week, last month, or last three months) wherein the condition originally triggered to filter the list by.
- **Type(s)** allows you to search for and choose a specific device type or types to filter the list by.
- **Conditions** allows you to search for specific condition or conditions that are currently triggered.
- Organization(s) allows you to search for and choose a specified organization or organizations to filter the list by.
- Location(s) allows you to search for and choose a specified location or locations to filter the list by (if you have any organization filters selected, the list of available locations will update to reflect only the locations under the specified organization(s)).
- **Device(s)** allows you to search for and choose a specified device or devices to filter the list by.

0 D	ashboard					
Getting Started Overview Device:		Devices ~ P	atching >	- Backup - Activities -		
Date range: All time - Type(s):		Maintenance		rganization(s): All 🗸 Location(s): All 🗸 Device(s): All 🗸		
Search		Pending Scripts			0	
3 Resul	lts	Alerts			Refresh	
	Device	Threats >		Date 🕶	Alert	
	Server 16 Approvals >		>	11/06/2022 6:01 PM	Disk Active time for 'C:' is greater than or equal to 90% from 2022-11-0	
Server 16 Jack Rabbit Slims Windows Server		11/06/2022 10:37 AM	System has not rebooted for more than 30 days, Last reboot time: '202			
	Server 16 Jack Rabbit Slims Windows Server	Main Offic	e	11/06/2022 10:37 AM	Windows Service: 'Print Spooler (Spooler)' is Running at '2022-11-06T1	

#### Alerts Dashboard

From here, the list can also be sorted by **Device, Location, Date,** or **Alert.** 

Device names, organization names, and location names are all hyperlinks which will take you to the dashboard for the device, organization, or location in question.

If the content of an alert is long and gets cut off in the UI, you can hover your cursor over the text to see the full content.

You can refresh the alert list at any time by clicking 'Refresh' at the top of the list.

#### **>** Organization

The Alerts dashboard at the organization level provides a way to view all currently-triggered conditions across the devices under a single Ninja organization. This dashboard highlights the same information as the system dashboard above, aside from the following differences:

- The organization will not be listed under the device, as any devices listed are already specific to the organization in question.
- The Organization(s) filter is not available.
- The data displayed is specific to the devices under the organization in question.



Search	h			0
3 Resu	its			Refresh
	Device	Location	Date -	Alert
	Server 16 Jack Rabbit Slims Windows Server	Main Office	11/06/2022 6:01 PM	Disk Active time for 'C:' is greater than or equal to 90% from 2022-11-0
	Server 16 Jack Rabbit Stims Windows Server	Main Office	11/06/2022 10:37 AM	System has not rebooted for more than 30 days. Last reboot time: '202

#### Threats Dashboard

#### > System

The Threats dashboard at the system level provides a quick place to see any active/blocked or quarantined threats on any of your devices. Please note that only threats from integrated antivirus (Bitdefender or Webroot) will be displayed in this dashboard.

When you hover your cursor over the Threats dashboard, you will see two options: **Active/Blocked** or **Quarantined**. These options allow you to sort the dashboard by the type of threat you are looking for.

The threats listed can be sorted by **Device, Location, Vendor, Status,** or **Threat**.

Device names, organization names, and location names are all hyperlinks which will take you to the dashboard for the device, organization, or location in question.

You can refresh the list of threats at any time by clicking 'Refresh' at the top of the list.

If you select a threat or threats, you will see other actions appear at the top of the list. The actions available will be the same as the actions you would be able to take on the threat from the device itself in Ninja.

**Important Note:** If you select multiple threats, only the actions that those threat types have in common will be available to run. Therefore, if you select multiple threats from multiple AV vendors, no actions will be available to select.

Basilboard						
Getting Started Overview	Devices ~	Patching ~	Backup V Activit	ies 🗸		
Search	Maintenance					0
0 Results	Pending Scripts					Refrest
Device -	Alerts		Vendor	Status	Threat	
to threats at the moment	Threats	>	Active/Blocked			
	Approvals	>	Quarantined			

1 Resu	lt Refresh				
	Device 🔺	Location	Vendor	Status	Threat
	VITALY2COC Vitaly Group QA Windows Workstation	Main Office	Bitdefender	Blocked	Gen:Variant.Johnnie.206057

1 Result All 1 Selected Add Exclusion									
~	Device •	Location	Vendor	Status	Threat				
~	VITALY2COC Vitaly Group QA Windows Workstation	Main Office	Bitdefender	Blocked	Gen:Variant.Johnnie.206057				
Ī									

#### Threats Dashboard

#### > Organization

The Threats dashboard at the organization level provides a quick place to see any active/blocked or quarantined threats on the devices under a specific organization. This dashboard highlights the same information as the system dashboard above, aside from the following differences:

- The organization will not be listed under the device, as any devices listed are already specific to the organization in question.
- The data displayed is specific to the devices under the organization in question.

Ø Dashboard						
Getting Started Overview	Devices ~	Patching ~	Backup 🗸 🛛 Activit	ies 🗸		
Search	Maintenance					0
0 Results	Pending Scripts					Refresh
Device -	Alerts		Vendor	Status	Threat	
No threats at the moment	Threats	>	Active/Blocked			
No threats at the moment	Approvals	>	Quarantined			

1 R	Result Refresh				
	Device 🔺	Location	Vendor	Status	Threat
	VITALY2COC Vitaly Group QA Windows Workstation	Main Office	Bitdefender	Blocked	Gen:Variant.Johnnie.206057

1 Result All 1 Selected Add Exclusion								
~	Device •	Location	Vendor	Status	Threat			
~	VITALY2COC Vitaly Group QA Windows Workstation	Main Office	Bitdefender	Blocked	Gen:Variant.Johnnie.206057			
T								

## Approvals Dashboard

The Approvals dashboard provides a quick place to view all nodes that are either pending approval, or have been rejected.

## Backup Dashboard

The Backup dashboard provides a number of views to gather data about your Ninja Backup data.

② Dashboard						
Getting Started Overview	Devices ~ Pa	tching ~	Backup ~ Activities	V		
Search	Maintenance					0
0 Results	Pending Scripts					
Device -	Alerts		Location	OS Name	IP Address	MAC Address
No devices found	Threats	>				
	Approvals	>	Pending			
			Rejected			
				2		

② Dashboard									
Getting Started C	Overview Devices ~	Patching ~	Backup 🗸	Activities ~					
HISTORY Date: All time  Type: All  Status: All  Destinations: All									
Device	Plan	Туре	Destination	Start	End	Summary 0	Status		
Workstation 7 Big Kahuna Burger	File/Folder	File/Folder	Cloud	11/19/2022 4:00 PM	11/19/2022 4:00 PM	0 Bytes, 0 file(s)	Completed		
Workstation 10 Internal Infrastructure	Weekly Image Backu	Image	Cloud	11/19/2022 11:00 AM	11/19/2022 11:38 AM	7.35 GB, 2 volume(s)	Completed		
Workstation 10 Internal Infrastructure	Weekly File/Folder PL	File/Folder	Cloud	11/13/2022 8:00 AM	11/13/2022 8:00 AM	864 Bytes, 1 file(s)	Completed with Wa	mi	
Workstation 7 Big Kahuna Burger	File/Folder	File/Folder	Cloud	11/12/2022 4:00 PM	11/12/2022 4:00 PM	0 Bytes, 0 file(s)	Completed		
Workstation 10	Weekly Image Backu	Image	Cloud	11/12/2022 11:00 AM	11/12/2022 11:36 AM	4.18 GB. 2 volume(s)	Completed		

## Activities Dashboard

#### > System

The Activities dashboard at the system level provides a holistic view of the activities from devices across your entire Ninja environment. To view all activities, select the All section.

Important Note: The Activities dashboard data is only available for up to 3 months in the past. It may be possible to gather additional data history for activities by using our API 2.0.

This dashboard also allows you to quickly filter these activities by the following options:

- **Organization(s)** allows you to search for and choose a specific organization or organizations to filter the activities by.
- Device(s) allows you to search for and choose a specific device or devices to filter the activities by.
- Accounts allows you to search for and choose a specific technician or end user account or accounts to filter the activities by.
- **Type(s**) allows you to choose a certain category or categories of activities to filter by.
- Filter allows you to choose a specific activity or activities to filter by.
- Date range allows you to filter by one of the following date ranges: last 3 months, last day, last week, last month, or by a custom date range.
  - Please note that last 3 months is the furthest back that the Activities dashboard can go.

② Dashboard					
Getting Started Overview	Devices ~ Patching ~	Backup 🗸	Activities $\sim$		
Organization(s): All ~ Device(s	a): All 🗸 Accounts: All 🗸 Type(	s): All 🗸 Fil	All	- 11/22/2022 ~	Export Refresh
Target	Activity	Description	Deleted Devices	User	Date
System	Technician Logged In	Techniciar	End User Logged In or Out	.76.9.226. Martisa Lim	11/22/2022 6:49 AM
System	Technician Logged Out	Techniciar	Remote Control	Jason K	11/21/2022 11:46 PM
System	Technician Logged Out	Techniciar	Remote Tools	Lindsay M	11/21/2022 6:35 PM
A Big Jerry Cab Co.	Configured	User Jaso	Software Added/Removed	schedule Jason K	11/21/2022 4:52 PM

## Activities Dashboard

The organization and device names listed in organizationspecific and device-specific activities serve as links to the respective organization dashboard or device page.

If a device or organization name is listed in red, this device or organization has since been deleted and therefore will no longer be available to access.

If the content of an activity is long and gets cut off in the UI, you can hover your cursor over the text to see the full content.

#### There are a few actions available in the top right corner:

- **CLEAR** allows you to clear any currently selected filters. This option is only visible when you have filters elected.
- **EXPORT** allows you to export a CSV file with information about the activity list that you are currently viewing (per any selected filters).
- **REFRESH** allows you to refresh the activity list.

Ninja also offers a few activity dashboards with pre-canned filters for the following: deleted devices, end user logged in or out, policy changes, remote control, remote tools, software added/removed.

Org	anization(s): All 🗸	Device(s): All ~ Acc	ounts: All 🗸	'SRC:Search for User Joe -CF Logs', evaluation script 'MHTest Find User' with output '22	Date range: L	ast Three Months 🗸
	Target	Activity	Des	C:\Windows\system32>net user Joe Passw0rd ??The user name	User	Dat
ş	A MKHTesting Servic	Started	Actio	could not be found.????More help is available by typing NET HELPMSG 2221.'	-	10/
▲	A MKHTesting Servic	Script Conditi	ion T 'SRC:	Search for User Joe -CE Logs', eva	ıl	10/
	A Z-test					

Search				+ ≜≎ (→
DASHBOARD Getting Started Organizations So	oftware OS Patches	Maintenance Alerts Threats	Approvals Backup Activities	
Organization(s): 1 Device(s):	All Accounts: All	Type(s): All Filter: All	Date range: Last Three Months ✓	Clear Export Refresh
Target	Activity	Description	User	Date
<ul> <li>Internal Infrastructure</li> <li>Workstation 10</li> </ul>	Software Patch Sc	Patch management scan comp	oleted -	10/26/2020 2:25 PM
<ul> <li>Internal Infrastructure</li> <li>Workstation 10</li> </ul>	Software Patch Sc	Patch management scan starte	ed -	10/26/2020 2:18 PM
A Internal Infrastructure     Lindsays-MacBook	Network Adapter	Network Adapter added: 'en0',	MacAd	10/26/2020 12:55 PM
Internal Infrastructure     Lindsays-MacBook	Network Adapter	Network Adapter removed: 'er	n0', Mac	10/26/2020 12:53 PM
Internal Infrastructure Lindsays MacBook	Network Adapter	Network Adapter added: 'en0',	MacAd	10/26/2020 11:25 AM
A Internal Infrastructure     Lindsays-MacBook	Network Adapter	Network Adapter removed: 'er	n0', Mac	10/26/2020 11:24 AM
<ul> <li>Internal Infrastructure</li> <li>Lindsays-MacBook</li> </ul>	Software Added	Software installed: 'ncstreame	r', Versi	10/26/2020 11:03 AM

## Activities Dashboard

#### > Organization

The Activities dashboard at the organization level provides a view of the activities from devices across the specific organization in question. This dashboard highlights the same information as the system dashboard above, aside from the following differences:

- The organization will not be listed under the target, as any targets listed are already specific to the devices under one organization.
- The Organization(s) filter is not available.
- The data displayed is specific to the devices under the organization in question.

#### **)** Device

The Activities dashboard is also available at the device level, which provides a view of the activities from just that specific device. This dashboard highlights the same information as the organization dashboard above, aside from the following differences:

- The target column will not be listed, as any activities listed are already specific to the device in question.
- Less pre-canned filtering options (Remote Control, Remote Tools, Software Added/Removed) are available than for system or organization-level dashboards.
- The data displayed is specific to device in question.

Orga	anization(s): All 🗸 🛛	Device(s): All ∽ Ac	counts: All ~	'SRC:Search for User Joe -CE Logs', evaluation script 'MHTest	Date range: La	ast Three Months 🗸
	Target	Activity	Dest	C:\Windows\system32>net user Joe Passw0rd ??The user name	User	Da
ц ф	A MKHTesting Servic	es Started	Actio	could not be found.????More help is available by typing NET HELPMSG 2221.'	-	10/
A	MKHTesting Servic     QAR-VM70	es Script Condi	ition T 'SRC:	Search for User Joe -CE Logs', e	val	10/
	.a. Z-test					

Sea	rch				+ ≜⇔ ເ→
<b>DAS</b> Gettir	HBOARD ng Started Organizations S	oftware OS Patches	Maintenance Alerts Threats	Approvals Backup Activities	
Orga O	anization(s): 1 Device(s):	All Accounts: All	Type(s): All Filter: All	Date range: Last Three Months ✓	Clear Export Refresh
	Target	Activity	Description	User	Date
	A Internal Infrastructure     Workstation 10	Software Patch Sc	Patch management scan comple	eted -	10/26/2020 2:25 PM
	A Internal Infrastructure	Software Patch Sc	Patch management scan started		10/26/2020 2:18 PM
	♣ Internal Infrastructure € Lindsays-MacBook	Network Adapter	Network Adapter added: 'en0', N	AacAd	10/26/2020 12:55 PM
	A Internal Infrastructure     É Lindsays-MacBook	Network Adapter	Network Adapter removed: 'en0	', Mac	10/26/2020 12:53 PM
	🕼 Internal Infrastructure 📽 Lindsays MacBook	Network Adapter	Network Adapter added: 'en0', N	AacAd	10/26/2020 11:25 AM
	♣ Internal Infrastructure ▲ Lindsays-MacBook	Network Adapter	Network Adapter removed: 'en0	', Mac	10/26/2020 11:24 AM
	🛦 Internal Infrastructure 🗯 Lindsays-MacBook	Software Added	Software installed: 'ncstreamer',	Versi	10/26/2020 11:03 AM

## Pending Scripts Dashboard

This tab will display any scripts that are run on devices ad hoc (not on a schedule) while the device is unavailable.

#### > System

The Pending Scripts dashboard at the system level provides a view of all pending scripts across devices. Pending Scripts are scripts which have been triggered to run on a device when it was offline, and are therefore waiting for that device to come online to run.

#### Scripts are organized the following way:

- **Organization** A clickable link to the organization the script is pending for.
- **Device** A clickable link to the device which the script is pending for.
- **Source** Whether this is an Adhoc or scheduled script.
- Type The type of the target device.
- Script/Task Information about the specific script or task.
- Schedule When the script was initiated.

Scripts can be cancelled out from any of the Pending Scripts dashboards. TO do so, click on the check box next to the script(s) you would like to cancel as shown below.

#### > Organization

The Pending Scripts dashboard at the organization level is the same as the one at the system level with one difference. The pending scripts dashboard at the organization level will only display scripts which are pending for devices within that specific organization. Since that is the case, The organization column seen at the system level is removed.

② Dashboard					
Getting Started Overview	Devices ~ Patching ~	Backup 🗸	Activities ~		
1 Result	Maintenance				
Organization	Pending Scripts	Source	Туре	Script	Schedule
Big Jerry Cab Co.	Alerts	Adhoc	LINUX_WORKSTATION	Empty Trash	11/07/2022 10:30 AM
	Threats >				
	Approvals >				

Overview Locati	Maintenance	Patching V Backup V	Activities Cocumer	ntation V Ticketing	
Device	Pending Scripts	s	ype	Script	Schedule
Linux U	Alerts		INUX_WORKSTATION	Empty Trash	11/07/2022 10:30 AM
	Approvals	>			
ancel Pending Script(s)	←				
ancel Pending Script(s)	Device	Source	Туре	Script/Task	Schedule
ancel Pending Script(s)	Device Server 12	Source	Type Windows Server	Script/Task -	Schedule 06/17/2022 3:34 I
Ancel Pending Script(s)	Device Server 12 Berver 12	Source Adhoc Adhoc	Type Windows Server Windows Server	Script/Task -	Schedule 06/17/2022 3:34 06/17/2022 3:34

Page 28 NinjaOne Dashboard Overview

nínjaOne